(730) Broadband Price Offering: Program 481	and a second
	o. 3060-0986/OAKB Control No. 3060-0819
Data Collection Form ONE Country On Service Se	AND THE PROPERTY OF THE PROPER
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<010>	Study Avea Code	399549
<015>	Study Area Hama	CANTAL HEL CO
<020>	Program Year	2015
<0.10>	Contact Name - Person USAC should contact regarding this data	Perbara delardo
<035>	Contact Telephone Number - Number of person Identified In data line <030>	20753541276 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardsMairpoint.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service Download Speed (Mbns)	Broadband Service Upload Speed (Mbps)	Usage Allowance (G8)	Usage Allowance Action Yaken When Limit Reached (select)

(210) Breadband Mick Offerings OME Congraina 2000 0986/0148 Control No. 14/2013	050 0819

<010>	Study Avea Code	300669
<015>	Study Area Hame	OWNERS. TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Serbara Onlando
		2073354126 4×L.
<010>	Contact Final Address - Email Address of person identified in data line c030>	besis relatifative int.com

State	Exchange (REC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed	Broadband Service Upload Speed (htbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
								Version and Personal Printers

1.00	lection form			OMB Control No. 3000 0785/OMB Control No. 3060-0615 Kuly 2013
<010>	Study Area Code	3604	49	
<015>	Study Area Name	CENT	SA THE CO	
<020>	Program Year	2011		
<030>	Contact Name - Person U	ISAC should contact regarding this data Bart	era Galerd>	
035>	Contact Telephone Numi	ber - Number of person identified in data line <030> 2023	354126 ext.	
c039>	Contact Email Address - E	mail Address of person identified in data Fire <030> hgs.l	ardosfairpoint.com	
<810>	Reporting Carrier	Orwell Tel Co.		
<811>	Holding Company	Fairfoint Committations, Inc.		
412		Ocyell Tel Co.		
<813>		Affiliates	SAC SAC	Doing Business As Company or Brand Designation
		Communications, Incorporated		dba FairPoint Long Distance
		le Communications Corporation	170145	dba FairPoint Communications
	Berkshire Cable Corp.			dba FairPoint Long Distance
		Cellular, Inc.		
		New York Access, Inc.		
		Telephone Corporation	720033	dba FairPoint Communications
		Telecom, Inc.	462192	dba PairPoint Communications / Big Sandy Telecom, I
		elephone Company	611833	dba FairPoint Communications
		unications, Ltd.		
	Chautaugua	& Erie Communications, Inc.		dba FairPoint Long Distance
:	Chautauqua	and Erie Telephone Corporation		dba FairPoint Communications
	Chautauqua China Tele	phone Company	200004	dba FairPoint Communications ? China Telephone Comp
	Chautauqua China Tele Chouteau T	phone Company elephone Company	1000C4 431981	dba FairPoint Communications ? China Telephone Comp dba FairPoint Communications
	Chautauqua China Tele Chouteau T Columbine Tel	phone Company elephone Company ecos Company (f/k/a Columbine Acquisition	100004 431981 Corp. 452204	dba FairPoint Communications ? China Telephone Comp dba FairPoint Communications dba FairPoint Communications / Columbine Telecom Compan
	Chautauqua China Tele Chouteau T Columbine Tele Columbus G	phone Company elephone Company ecoa Company [f/k/a Columbine Acquisition rove Telephone Company	1000C4 431981	dba FairPoint Communications ? China Telephone Comp dba FairPoint Communications
	Chautauqua China Tele Chouteau T Columbine Tele Columbus G COM Networ	phone Company elephone Company ecoa Company (f/k/a Columbine Acquisition YOVE Telephone Company ks, Inc.	100004 431981 Corp. 452204	dba FairPoint Communications ? China Telephone Comp dba FairPoint Communications dba FairPoint Communications / Columbins Telecom Compan dba FairPoint Communications
	Chautauqua China Tele Chouteau T Columbine Tele Columbus G COM Networ Comerco, I	phone Company elephone Company scoa Company (f/k/a Columbine Acquisition rove Telephone Company ks, Inc. nc.	100004 431981 Corp. 442204 200404	dba FairPoint Communications ? China Telephone Comp dba FairPoint Communications dba FairPoint Communications / Columbine Telecom Compan dba FairPoint Communications dba FairPoint Long Distance
	Chautauqua China Tele Chouteau T Columbina Tele Columbina G COM Networ Comerco, I Community	phone Company elephone Company ecoa Company (f/k/a Columbine Acquisition YOVE Telephone Company ks, Inc. nc. Service Telephone Co.	100004 431981 Corp. 452204	dba FairPoint Communications ? China Telephone Comp dba FairPoint Communications dba FairPoint Communications / Columbins Telecom Compan dba FairPoint Communications
	Chautauqua China Tele Chouteau T Columbiae Tele Columbus G COM Networ Comerco, I Community C-R Commun	phone Company elephone Company ecoa Company rove Telephone Company ks, Inc. nc. Service Telephone Co. ications, Inc.	100004 431981 Corp. 442204 200404	dba FairPoint Communications ? China Telephone Comp dba FairPoint Communications dba FairPoint Communications / Columbine Telecom Compan dba FairPoint Communications dba FairPoint Long Distance dba FairPoint Communications ? Communications Telephone Co.
	Chautauqua China Tele Chouteau T Columbine Tele COUMBUS G COM Networ Comerco, I Community C-R Community C-R Long D	phone Company elephone Company ecoa Company (f/k/a Columbine Acquisition rove Telephone Company ks, Inc. service Telephone Co. ications, Inc. istance, Inc.	10004 431991 Corp. 45224 30844	dba FairPoint Communications ? China Telephone Comp dba FairPoint Communications dba FairPoint Communications / Columbins Telecom Compan dba FairPoint Communications dba FairPoint Long Distance dba FairPoint Communications / C
	Chautauqua China Tele Chouteau T Columbias Tel Columbus G COM Networ Comerco, I Community C-R Commun C-R Long D C-R Teleph	phone Company elephone Company ecoa Company rove Telephone Company ks, Inc. nc. Service Telephone Co. ications, Inc.	100004 431981 Corp. 442204 200404	dba FairPoint Communications ? China Telephone Comp dba FairPoint Communications dba FairPoint Communications / Columbine Telecom Compan dba FairPoint Communications dba FairPoint Long Distance

CHERWINGS	erating Companies	de la constant de la	FCE Form 481 OM8 Control No. 3050-0938 /OM8 Control No. 3050-0819
Data Coll	ection Form	Service of the servic	Mig Control fig. 300-0388 / OMB Control fig. 300-0319
<010>	Study Area Code		300149
<015>	Study Area Hame		CXXIIL TIL CO
<020>	Program Year		2015
<030>	Contact Hame - Person L	ISAC should contact regarding this data	Bortera Galardy
c035>	Contact Telephone Numi	ber - Number of person identified in data line <030>	20753564126 ezt.
<039>	Contact Email Address -	Email Address of person identified in data line 4030>	Agatardosfsirpoint.com
410	Reporting Carrier	Orveil Tel Co.	
411>	Holding Company	FairPoint Communications, Inc.	
412>	Operating Company	Crystl Tel Co.	

Affiliates	SAC	Doing Business As Company or Brand Designation
Elltel Long Distance Corp.		dba FairPoint Long Distance
Enhanced Communications of Northern New England Inc.		
ExOp of Missouri, Inc.		dba FairPoint Communications
PairPoint Broadband, Inc.		dba FairPoint Communications
FairPoint Business Services LLC		
FairPoint Carrier Services, Inc.		
FairPoint Communications Missouri, Inc.	421472	dba PairPoint Communications
FairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)		
PairPoint Vermont, Inc.		dba FairPoint Communications
Germantown Independent Telephone Company	301516	dba PairPoint Communications
Germantown Long Distance Company		dba FairPoint Long Distance
OTC Communications, Inc. (f/k/a TPG Communications, Inc.)		
GTC, Inc.	510391	(Florala) dba FairPoint Communications
GTC, Inc.	210329	(Perry) dba PairPoint Communications
Maine Telephone Company	100025	dba FairPoint Communications ? Maine Telephone Compar
Marianna and Scenery Hill Telephone Company	170165	dba FairPoint Communications
Marianna Tel, Inc.		dba FairPoint Long Distance
MJD Services Corp.		
MJD Ventures, Inc.		
Northern New England Telephone Operations LLC - Main		dba FairPoint Communications
Northern New England Telephone Operations LLC - Main	125113	dba FairPoint Communications
Northland Telephone Company of Maine, Inc.	103313	Obs FelrPoint Communications ? Northland Telephone Corpany of Maine, Loc. (Maine)
Odin Telephone Exchange, Inc.	341065	dba FairPoint Communications / Odin Telephone Exchange, Inc.

ta Coll	ection Form		SANTERAT MARKET	FCC Form 481 ONI I Control No. 3050-9955 (ONI Control No. 3050-9813 May 2013		
c010>	Study Area Code	300569				
c015>	Study Area Name	CAVELL TER	00			
(020>	Program Year	2015				
c030>	Contact Name - Person USAC should contact regarding this data	Portors Geld	erdo			
(035)	Contact Telephone Number - Number of person identified in data In-	2 <030> 2075354125	ext.			
<039>	Contact Email Address - Email Address of person identified in data lin		irpoint-con			
d\$10>	Reporting Carrier Greell Tel Co.					
Ø11>						
-	Operating Company Orvell Tel Co.					
d13>]	Affiliates		SAC	Doing Business As Company or Brand Designation		
	Orwell Communications, Inc.		-	dba PairPoint Long Distance		
	Orwell Telephone Company		300649	dba PairPoint Communications		
	Peoples Mutual Long Distance Com	pany		dba PairPoint Long Distance		
	Peoples Mutual Telephone Company		190244 /	dba PairPoint Communications		
- 7	Quality One Technologies, Inc.			dba PairPoint Long Distance		
	Ravenswood Communications, Inc.					
- 1	Sidney Telephone Company		103313	dbs FairPoint Communications ? Sidney Telephone Company		
	ST Enterprises, Ltd.	110000000000000000000000000000000000000				
	ST Long Distance, Inc.			FairPoint Long Distance (Kansas, Colorado, Oklahoma		
	ST Long Distance, Inc.			FairPoint Long Distance / ST Long Distance, Inc. (Illinois)		
	ST Long Distance, Inc.			FairPoint Communications Long Distance (Missouri		
	St. Joe Communications, Inc.		210319	dba FairPoint Communications		
- 7	Standish Telephone Company	18-2-100	100925	dba FairFoint Communications ? Standish Telephone Corpa		
- 1	Sunflower Telephone Company, Inc.		461035	the FairPoint Communications/Sumflower Telephone Coopeny, Inc. (Colorat		
- 3	Taconic Technology Corp.					
- 3	Taconic TelCom Corp.			dba FairPoint Long Distance		
()	Taconic Telephone Corp.	10000	150034	dba PairPoint Communications		
- 3	Telephone Operating Company of Ve	ermont LLC	145115	dba FairPoint Communications		
- 3	The El Paso Telephone Company		341004	dba FairPoint Communications		
	UI Long Distance, Inc.			dba FairPoint Long Distance		
	Unite Communications Systems, Inc	2.		FairPoint Communications		
-	Utilities, Inc.			dba PairPoint Communications (Maine)		
- 7	Utilities, Inc.			dba FairPoint Utilities (New Hampshire)		

	erating Companies	SAME NO.			FCC Form 481 OMS Control No. 3060-0385/OM6 Control No. 3060-0815
44.60	ALTERNATION IN	12 72 TO 18		California de la constanta de	- May 2013 (1974)
<010>	Study Area Code		300649		
<015>	Study Area Name		CREATT THE C		
<020>	Program Year		2015		
<030>		SAC should contact regarding this data	Sarbara Gala	rda	
<035>		er - Number of person identified in data line <030>	2075354126 e		77
<039>		mail Address of person Identified in data line <030>	bgslardolfat		
		Orvell Tel Co.			
<810>	Reporting Carrier	FairPoint Commications, Inc.			
c811>	Holding Company	Orwell Tel Co.			
4812	Operating Company	VICTOR ALL CO.			
<813>			SW250-C	GD.	3 2 1 1 2
		Affiliates		SAC	Doing Business As Company or Brand Designation
	YCOM Netwo	rke Inc	Contract Con	522453	dba FairPoint Communications
-	10017 1100110				- Con thirt communications
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					NAMES OF TAXABLE PARTY OF TAXABLE PARTY.
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		107/182			

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- 2		***************************************			
-					

FCC FORM 481

Line 1010 - Voice Service Rate Comparability

The pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA14-384 released on March 20, 2014.

For Rates See Attachment: (700) Company Price Offerings (voice)

Orwell Telephone Company provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff page outlining the terms of the Lifeline Program in Orwell Telephone Company is attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644.



June 30, 2014

Connect America Fund, WC Docket No. 10-90

REDACTED - FOR PUBLIC INSPECTION

Peoples Mutual Telephone Company

Page 1

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(560)	meda Cerner Amuri I (1997) 1573 On recollection Form	The Yall	90.000 90.000	* 100 Carring County
<010>	Study Area Code	190244		
<015>	Study Area Name	PEOPLES MUTUAL TEL		
<020>	Program Year	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2075354126 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	bgələrdo@fəirpoint		
				SUBJE SERVE
annu.	THE HEALT STANGE OF THE STANGE			Gonplation (complation) Required Requires [check box when complete]
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	- HILL
<200>	Outage Reporting (voice)		(complete attached worksheet)	V V
<210>		outages to report		V 318181
<300>	Unfulfilled Service Requests (voice)			311111
<310>	Detail on Attempts (volce)			· 11111
			(attoch descrip	the document)
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)			· MILL
			(attoch deren	(ptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed			
<420>	Mobile 0.0			
<430>	Number of Complaints per 1,000 customers (broadh	and)		· 111113
<440>	Fixed Mobile 0.0			
<500>	Service Quality Standards & Consumer Protection Re	les Compliance	(check to Indicate certification)	V V
	190244va510.pdf		7	
<510>	1		(oltoched descriptive document)	V
	1		1	
<600>	Functionality in Emergency Situations		(check to Indicate certification)	
1000	190244va610.pdt		Track to and core certifications	
			(attached descriptive document)	V V
<610>	1			
				CHARLES .
	Company Price Offerings (voice)		(complete attached worksheet)	
	Company Price Offerings (broadband) Operating Companies and Affiliates		(complete attached worksheet)	
	Tribal Land Offerings (Y/N)?	(v	yes, complete attached worksheet)	- HILL
	Voice Services Rate Comparability		(check to indicate certification)	· IIIII
	1010 Voice Service Rate Comparability.pdf			
<1010>	1		(ottoch descriptive document)	- Alle
	Name of the Control o			
<1100>	Terrestrial Backhaul (Y/N)?	-	if not, check to indicate certification)	· ///////
<1110>			(complete attached worksheet)	· MILLE
	Terms and Condition for Lifeline Customers		(complete attached worksheet)	111111
	Price Cap Carriers, Proceed to Price Cap Additional D	ocumentation Work	sheet	
~2000·	Including Rate-of-Return Carriers offiliated with Price	e Cop Local Exchange		L LETTER
<2000> <2005>			(check to indicate certification) (complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR Additional I	Documentation Work		
<3000>			(check to indicate certification)	Tille.
<3005>			(complete attached wordsheet)	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

ata Co	vice Quality Improvement Reporting Bection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. July 2013	3060-081
<010>	Study Area Code	190244				
<015>	Study Area Name	PEOPLES MUT	IAL TEL			
:020>	Program Year	2015			The state of the s	
:030>	Contact Name - Person USAC should contact regarding this data	Barbara Gal				
:035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126	ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fa	irpoint.com			
<110>	Has your company received its ETC certification from the FCC?	(ye	s/no) O	O		
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(ye	s/no) O	0		
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.	ы	112 Service	Quality Impro	evement Reporting.pdf	_
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only	ompany is a				
	required to address voice telephony service.					
	Please check these boxes below to confirm that the attached documents(s), on lin	-		-	Name of Attached Document	
	112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ie:				
<113>	Maps detailing progress towards meeting plan targets					
<114>	Report how much universal service (USF) support was received					
115>	How (USF) was used to improve service quality					
:115>	How (USF)was used to improve service coverage					
117>	How (USF) was used to improve service capacity					
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.					

010>	Study Area Co	de				190244						
015>	Study Area Na	ime				PEOPLES MUTI	AL TEL					
020>	Program Year					2015						
030>	Contact Name	- Person USAC	should contac	t regarding this	data	Barbara Gal	ardo		W-2-2-2-2			
035>	Contact Telep	hone Number	Number of pe	rson identified	in data line <0	30> 2075354126	axt.			11.5		
039>	Contact Email	Address - Ema	I Address of pe	rson identified	in data line <0	30> bgalardo@fa	irpoint.com					
220>	<	 4)1>	<b2></b2>	<b3></b3>	<b4></b4>	<<1>><1>	<c2></c2>	<d></d>	<e></e>	➾	<₽	<h><h></h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Old This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedure
								Y				
												2-325
										CH. 7.11.00.007 (AMAII)		
		TIT-034000	2010/04 - 1 27 10 1 mg		V00 447 - 65	Committee and the Control of the		The second secon		3 10 10 10 10 10 10 10 10 10 10 10 10 10		

		7003 C0015		4010> 4010>	(00) (00) (00)
	State	Residential Lo Single State-w	Contact Name Contact Telepi Contact Email	Study Area Code Study Area Name Program Year	9
	Exchange (ILEC)	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030b- Contact Email Address - Email Address of person identified in data line <030b	de me	der and the
	SVC (CETC)	ctive Date ervice Change	contact regard or of person ide as of person ide	A STATE OF THE STA	()
	Rate Type	77	ing this data intified in data line intified in data line		
See a	Service Rate	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge		190244 PSOPLES MUTUAL TEL 2015	
See attached worksheet	State Subscriber Line Charge		Barbara Galardo 2075354126 ext. bgalardobfalrpoint.com	TOAL TEL	
	State Universal Service Fee	Mandator Econds		A THE PROPERTY OF STREET, STRE	
	Service Charge	Mandatov Batended Area		A Commence of the Commence of	
	Total per line Rates and Fee	Mandatory Extended Area		STEEL ST	

(800) Op Data Col	ecting Companies (1) 10 10 10 10 10 10 10 10 10 10 10 10 10			ioMisconii	We specify the property of the
as were and	a a recommon description contraction of a supplication of the supp	OSCILLATION OF THE PARTY OF THE	TOP AS THE PARTY RELIGIOUS PROPERTY.	CONTRACTOR DESCRIPTION OF THE PARTY OF THE P	458 57 37 38 4 748 38 08 70 25 36 5 31 3 5 31 35 31 35 31 35 3
<010>	Study Area Code	190244			
<015>	Study Area Name	PEOPLES MUTUA	L TEL		
<020>	Program Year	2015			
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galas	rdo		
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ex	ct.	700	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardoffai	rpoint.com		
<810>	Reporting Carrier Peoples Mutual Tel.				
<811>	Holding Company FairPoint Communications, Inc.				
<812>	Operating Company Peoples Mutual Tel.				
<813>		DESIGNATION OF	I I I ON I I	MENTAL PROPERTY OF THE PROPERT	
	Affiliates		SAC	Doing Business As Co	ompany or Brand Designation
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	atlenes Reporting ection Form			¢:00'€
<010>	Study Area Code		190244	
<015>	Study Area Code Study Area Name		PEOPLES MUTUAL TEL	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line	<030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line		bgalardo@fairpoint.com	
<910>	Tribal Land(s) on which ETC Serves			
<920>	Tribal Government Engagement Obligation		Name of Attached Document	
If your c	company serves Tribal lands, please select (Yes,No, NA) for each these boxes			
	rm the status described on the attached document(s), on line 920,			
	trates coordination with the Tribal government pursuant to	Sele		
§ 54.313	3(a)(9) includes:	(Yes,	500.73	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	NA		
<922>	Feasibility and sustainability planning;			
<923>	Marketing services in a culturally sensitive manner;			
<924>	Compliance with Rights of way processes	1130113		
<925>	Compliance with Land Use permitting requirements			
<926>	Compliance with Facilities Siting rules	2000		
<927>	Compliance with Environmental Review processes			
<928>	Compliance with Cultural Preservation review processes			
<929>	Compliance with Tribal Business and Licensing requirements.			

加州福州市山田市	Terrestrial Backhaul Reporting	FCCForm 461 DMB Control No. 13050-0985/OMB Control No. 13050-0819 (c) y-2013
<010>	Study Area Code	190244
<015>	Study Area Name	PEOPLES MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalarde@fairpoint.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	erms and Condition for Lifeline Customers	### ##################################
Data Coll	ection formula particular at the state of th	
<010>	Study Area Code	190244
<015>	Study Area Name	PROPLES MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <	
<039>	Contact Email Address - Email Address of person identified in data line <	
		190244val210.pdf
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	P ://www.tariffa.net/fairpoint/tier.esp?cid+1644
"Please d	heck these boxes below to confirm that the attached document(s), on line 1210,	
or the we	bsite listed, on line 1220, contains the required information pursuant to	
§ 54.422	(a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually	report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such pian.	

### CONTROL OF STREET ASSESSMENT OF CONTROL OF STREET ASSESSMENT OF STRE					
Study Area Code 19824	Data Coll	economities in the second second		OMB Control No. 3060-0386/OM	Contro An - 300-0819
### PROPERS METNAL TEL #### PERSON USAC Should context regarding this data ###################################	Including	Rate=of-Return Carriers offlikated with Pace Cap Local Exchange Carriers (i)	STRUCTURAL STRUCTURA STRUCTURAL STRUCTURA STRUCTUR		
### PROPERS METNAL TEL #### PERSON USAC Should context regarding this data ###################################					
### ### #### #########################	<010>	Study Area Code	190244		
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4015>	Study Area Name	190244 PEOPLES MOTUAL TEL	
4020>	Program Year	2015.	
<030>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	Sarbara Galardo 2075354126 mxt.	
<039>	Contact Email Address - Email Address of person Identified in data line <030>	boalardoRfairmoint.com	
CHECK	he baxes below to note compliance on its five year service quality plan (pursuan	st to 47 CFR § \$4.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting	e requirements set forth in 47
		se information reported on this form and in the documents attached below is accurate.	
(3010)	Progress Report on 5 Year Plan		
factol	Milestone Certification (47 CFR § 54.313(f)(1)(f))		
		Name of Attached Document Listing Required Information	
(35(1)	Please check this box to confirm that the attached document(s), on line 3	012 contains the required information pursuant to	
(2011)	§ 54.313 (f)(1)(i), the camer shall provide the number, names, and addre providing access to broadband service in the preceding calendar year.	esses of community anchor institutions to which began	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(III)	1	
		Name of Attached Document Listing Required Information	
(3013)	is your company a Privately Hold ROR Carrier (47 CFR § \$4.313(f)(2))	(Yes/No) (OO	
(3014)	If yes, does your company file the RUS annual report	(Yes/No) TO	
Please	check these boxes to confirm that the attached document(s), on line 3017	7, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for		
(3016)	Telecommunications Borrowers) Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows	
,,,,,,,,	separation of the second secon		
(3017)	if the response is yes on line 3014, attach your company's RUS annual	1	
	report and all required documentation	1	
		Name of Attached Cocument Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) OIO	
	If the response is yes on line 3018, please check the boxes below to		
(2010)	confirm your submission, on line 3026 pursuant to § \$4,323(f)(2), contains		
(2013)	further a copy of their audited financial statement; or (2) a financial report. In a for	ormat comparable to RUS Operating Report for Telecommunications	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows	
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.	
	If the response is no on line 3018, please check the boxes below		
	to confirm your submission, on line 3026 pursuant to § \$4.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an		
	Independent certified public accountant; or 2) a financial report in a		
	format comparable to RUS Operating Report for Telecommunications Borrowers.		
(3023)	Underlying information subjected to a review by an independent certified		
(3024)	public accountant		
	Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Co	ash Flows	
(3026)	Attach the worksheet listing required information		
(2000)	water and water speak reduces automated.		
	L		
		Name of Attached Document Listing Required Information	

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Page 12

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<010>	Study Area Code	190244
<015>	Study Area Name	PEOPLES MUTUAL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person Identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	bgalardo@fairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibility recipients; and, to the best of my knowledge, the information repor	ties include ensuring the accuracy of the annual reporting requirements for universal service support
Name of Reporting Carrier: PEOPLES MUTDAL TEL	and of the point and an
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/24/14
Printed name of Authorized Officer: Hike Skrivan	
Title or position of Authorized Officer: VP Regulatory	
Telephone number of Authorized Officer: 2075354100 ext.	
Study Area Code of Reporting Carrier: 190244	Filing Due Date for this form: 07/01/2014

Attachments

FCC Form 481

Line 100- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. ¹

We now grant a waiver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

¹ The Public Notice stated, in relevant part:

Peoples Mutual Telephone 190244 Line 310

For the period January 1, 2013 through December 31, 2013, Peoples Mutual Telephone (SAC #190244)

Peoples Mutual Telephone 190244 Line 330

For the period January 1, 2013 through December 31, 2013, Peoples Mutual Telephone (SAC #190244)

Orwell Telephone Company d/b/a FairPoint Communications

SECTION NO. 4 First Revised Sheet No. 1 Replaces Original Sheet No. 1

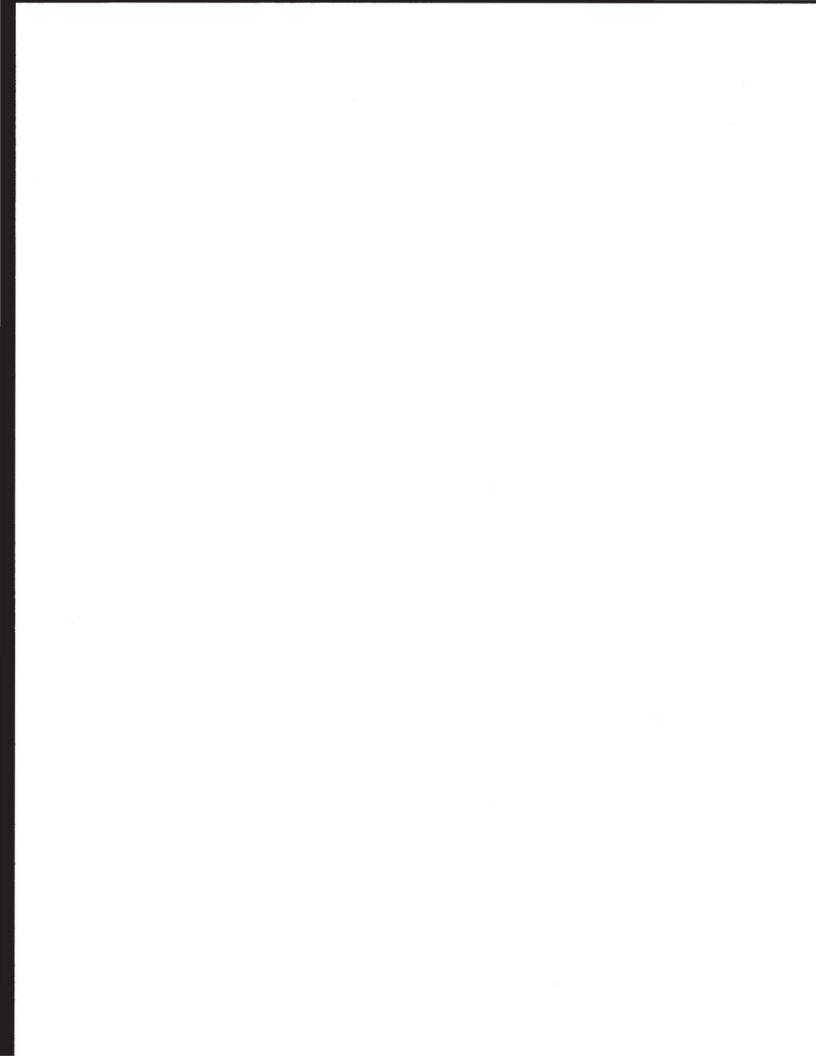
P.U.C.O. NO. 8

LIFELINE REQUIREMENTS

(T)

(N)

The Company shall provide Lifeline service as defined in 47 C.F.R. § 54.401(a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart B; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No, 11-42, et.al) and any subsequent clarifying orders; Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders





1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

Form 481 Line 610: Functionality in Emergency Situations

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (BCP) is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope & Structure
- Recovery Strategies and Logistics
- Plan Maintenance and Exercising

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer Interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity Without critical Infrastructure systems, the ability for all other FairPoint business
 operations (back/front office) can come to a halt. It is these infrastructure systems that provide the critical
 human-factor of our customer-interfacing services. Critical infrastructure would address such services /
 systems as, bullding space for staff, service utilities, telecom network, IT network, etc.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- IT/IS
- Administrative and Support Operations
- Inside and Outside Plant Operations
- NOC (Network Operations Center)
- E-9-1-1
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents (i.e., work-stoppage and pandemic). All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.

People's Mutual Telephone Company Virginia 190244

Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

People's Mutual Telephone Company d/b/a FairPoint communications, hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law and rule. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Virginia State Corporation Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Virginia Administrative Code, compliance with provisions for Quality of Service as identified in the Virginia Administrative Code, compliance with customer Inquiry procedure as identified in the Virginia Administrative Code, compliance with Dispute standards as identified in the Virginia Administrative Code; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order, 1 the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." 2 The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."3

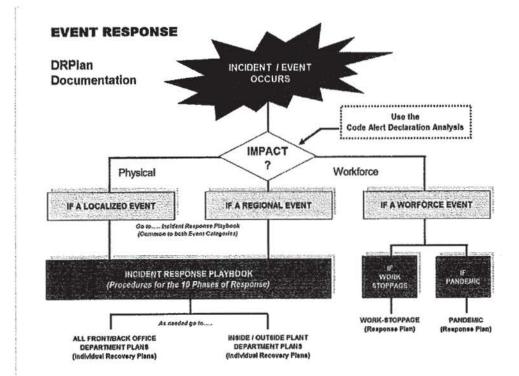
People's Mutual Telephone Company is not currently subject to service quality reporting. The Virginia Administrative Code 20VAC5-428-90: "Network and customer care service quality and reporting" states that "A LEC subject to a docketed commission investigation of its service quality relating to this section shall file reports as directed by the commission. The reports shall be subject to commission audit."

A LEC subject to a docketed commission investigation shall comply with the following standards: (a) Restore Out of Service Troubles within 24 hours; (b) Restore Out of Service Troubles within 72 hours; (d) Repair Office Answer Time; (e) Business Office Answer Time; (f) Installation of Service within 5 days; (g) Installation Commitments Met; (h) Repair Commitments Met; (i) Trouble Reports (Outside Plant); (j)Trouble Reports (Central Office); and (k) Repeat Trouble Reports. People's Mutual Telephone Company has consistently met or exceeded the established standards it tracks (a, d, e, f, g, and k) as defined in 20VACS-428-90.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their billing statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk



Recovery Strategies and Logistics

Our BCP is based on the premise that FairPoint cannot stop disasters from occurring, but we can address the IMPACT of incidents should they occur. Where possible we will provide risk mitigation measures that will minimize the likelihood of having a serious disruptive incident but in no case can we eliminate all disruptive possibilities. The BCP is triggered by a Disruption Scenario, not a Threat Scenario. FairPoint pre-plans for potential break-points that can result in a customer interfacing disruption and incorporates recovery strategies that will inherently address any potential threat and any resulting business disruption impact. The actual threat (i.e. fire, flood, etc.) is pertinent only with respect to immediate response activities. All subsequent response efforts are focused on the assessment of damages (physical losses and recovery duration) and the implementation of restoration and recovery strategies. The restoration of the business servicing operations and infrastructure systems is based on salvage, replacement of systems and alternate functionality measures, which are pre-defined in the BCP.

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements have a high level of consideration in



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

BCP Structure

The BCP consists of several components:

- The BCP Manual (an overview of all BCP documents)
- IR Playbooks (addresses the response procedures for Physical and Workforce related events),
- Appendices (the IR Playbook procedures links to these Resources Files)
- Department Recovery Plans (Business and Plant Operations)
- Business Impact Assessments (Business and Plant Operations)

The Event Response diagram below identifies the overall BCP documentation and how a disruption or incident will dictate which path of the BCP will be followed to restore business operations.

Once the incident or disruption occurs, the impact first needs to be quickly assessed to determine whether it is a physically disruptive event (local or regional) ("Physically Disruptive Event") or a workforce disruptive event (work-stoppage or pandemic) ("Work-Force Related Disruptive Event"). The disruption is always focused on critical business operations and services that can impact customer interfacing / deliverables.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations.

The Ten Response Phases of Physical Event are:

- Incident Notification
- Visual Damage Assessment
- Incldent Stabilization
- Command Center Initiation
- Initial Notifications to Business Departments to activate plans
- Primary Site Damage Assessments
- Ready Alternate Restoration Sites
- Primary Site Salvage & Recovery
- Business Restoration Process
- Primary Site Re-established

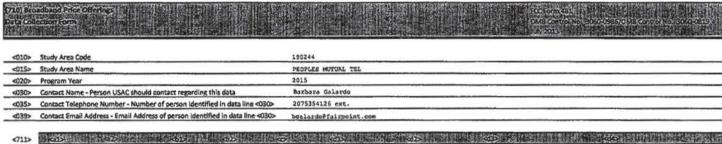
Plan Maintenance and Exercising

The BCP is a living document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are scenario tested with oversight from FairPoint's Corporate Risk Management Team.

010> S	Study Area Code	190244
<015> S	Study Area Name	PEOPLES MUTUAL TEL
<020> P	Program Year	2015
<030> C	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
035> C	Contact Telephone Number - Number of person Identified in data line <030>	2075354126 ext.
<039> C	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
VX	Gretna	erace armings	FR	15.79	0.0	0.0	0.0	15.79
/A	Hurt		FR .	20.25	0.0	0.0	0.0	20.25
/A	Renan		FR	15.79	0.0	0.0	0.0	15,79
Vλ	Sandy Level		FR	13.75	0.0	0.0	0.0	13.75
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	State	Exchange (IUEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
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<811>	Holding Company	PairPoint Communications, Inc.	
<812>	Operating Company	Peoples Mutual Tel.	

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	Affiliates	SAC	Doing Business As Company or Brand Designation
2000	BE Mobile Communications, Incorporated		dba FairPoint Long Distance
-	Bentleyville Communications Corporation	170145	dba FairPoint Communications
52.5	Berkshire Cable Corp.		dba FairPoint Long Distance
	Berkshire Cellular, Inc.		
955	Berkshire New York Access, Inc.		
5755	Berkshire Telephone Corporation	150073	dba FairPoint Communications
200	Big Sandy Telecom, Inc.	462152	dba FairPoint Communications / Big Sandy Telecom, Inc
6350	Bluestem Telephone Company	4:1835	dba FairPoint Communications
=2/15	C & E Communications, Ltd.		
	Chautauqua & Erie Communications, Inc.		dba FairPoint Long Distance
-	Chautaugua and Erie Telephone Corporation	150078	dba FairPoint Communications
(200	China Telephone Company	100004	dba FairPoint Communications ? China Telephone Compan
42	Chouteau Telephone Company	431981	dba FairPoint Communications
100	Columbine Telecom Company (f/k/a Columbine Acquisition Corp.	462204	dba FairPoint Communications / Columbine Telecom Company
1044	Columbus Grove Telephone Company	300604	dba FairPoint Communications
	COM Networks, Inc.		
	Comerco, Inc.		dba FairPoint Long Distance
200	Community Service Telephone Co.	100015	dba FairPoint Communications ? Community Service Telephone Co.
-	C-R Communications, Inc.		
	C-R Long Distance, Inc.		dba FairPoint Long Distance / C-R Long Distance, Inc.
77-00	C-R Telephone Company	341009	dba FairPoint Communications / C-R Telephone Company
0.10	El Paso Long Distance Company	COMMISSION BIG	dba FairPoint Long Distance / El Paso Long Distance Company
	Ellensburg Telephone Company	522412	dba FairPoint Communications

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<811>	Holding Company	FairPoint Communications, Inc.	
<812>	Operating Company	Peoples Mutual Tel.	

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Affiliates	SAC	Doing Business As Company or Brand Designation
Elltel Long Distance Corp.		dba FairPoint Long Distance
Enhanced Communications of Northern New England Inc.		
ExOp of Missouri, Inc.		dba FairPoint Communications
FairPoint Broadband, Inc.		dba FairPoint Communications
FairPoint Business Services LLC		
FairPoint Carrier Services, Inc.		
FairPoint Communications Missouri, Inc.	421472	dba FairPoint Communications
FairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)		
FairPoint Vermont, Inc.		dba FairPoint Communications
Germantown Independent Telephone Company	300518	dba FairPoint Communications
Germantown Long Distance Company		dba FairPoint Long Distance
GTC Communications, Inc. (f/k/a TPG Communications, Inc.)		
GTC, Inc.	210291	(Florala) dba FairPoint Communications
GTC, Inc.	210329	(Perry) dba FairPoint Communications
Maine Telephone Company	100025	dba FairPoint Communications ? Maine Telephone Comp
Marianna and Scenery Hill Telephone Company	170185	dba FairPoint Communications
Marianna Tel, Inc.		dba FairPoint Long Distance
MJD Services Corp.		
MJD Ventures, Inc.		
Northern New England Telephone Operations LLC - Main	105111	dba FairPoint Communications
Northern New England Telephone Operations LLC - Main	125113	dba FairPoint Communications
Northland Telephone Company of Maine, Inc.	103313	dbs FairPoint Communications ? Northland Telephone Company of Maine, Inc. (Mai
Odin Telephone Exchange, Inc.	341065	dba FairPoint Communications / Odin Telephone Exchange, Inc

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<811>	Holding Company	FairPoint Communications, Inc.	
-R125	Operating Company	Peoples Mutual Tel.	

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	Affiliates	SAC	Doing Business As Company or Brand Designation
-	Orwell Communications, Inc.	THE RESERVE TO SERVE THE PARTY OF THE PARTY	dba FairPoint Long Distance
	Orwell Telephone Company	300649	dba FairPoint Communications
	Peoples Mutual Long Distance Company		dba FairPoint Long Distance
- 6	Peoples Mutual Telephone Company	190244	dba FairPoint Communications
	Quality One Technologies, Inc.		dba FairPoint Long Distance
	Ravenswood Communications, Inc.		
- 10	Sidney Telephone Company	103313	dba FairPoint Communications ? Sidney Telephone Company
	ST Enterprises, Ltd.		
	ST Long Distance, Inc.		FairPoint Long Distance (Kansas, Colorado, Oklahoma)
	ST Long Distance, Inc.		FairPoint Long Distance / ST Long Distance, Inc. (Illinois)
	ST Long Distance, Inc.		FairPoint Communications Long Distance (Missouri)
	St. Joe Communications, Inc.	210339	dba FairPoint Communications
- 2	Standish Telephone Company	100025	dba FairPoint Communications ? Standish Telephone Company
	Sunflower Telephone Company, Inc.	461835	dba FairPoint Communications/Sunflower Telephone Company, Inc. (Colorad
2	Taconic Technology Corp.		
	Taconic TelCom Corp.		dba FairPoint Long Distance
- 2	Taconic Telephone Corp.	150084	dba FairPoint Communications
- 2	Telephone Operating Company of Vermont LLC	145115	dba FairPoint Communications
	The El Paso Telephone Company	341004	dba FairPoint Communications
- 4	UI Long Distance, Inc.		dba FairPoint Long Distance
- 3	Unite Communications Systems, Inc.		FairPoint Communications
- 1	Utilities, Inc.		dba FairPoint Communications (Maine)
	Utilities, Inc.		dba FairPoint Utilities (New Hampshire)

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Affiliates	SAC	Doing Business As Company or Brand Designation
YCOM Networks Inc.	522453	dba FairPoint Communications
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FCC FORM 481

Line 1010 -- Voice Service Rate Comparability

The pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA14-384 released on March 20, 2014.

For Rates See Attachment: (700) Company Price Offerings (voice)

Peoples Mutual Telephone Company provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline offering in Peoples Mutual Telephone Company are attached.. The terms and conditions of residential local service can be found at http://www.tariffs.net/fairpoint/tler.asp?cid=1644.

GENERAL EXCHANGE TARIFF

Peoples Mutual Telephone Company Section 30 d/b/a FairPoint Communications Second Revised Page 1 (T) Cancels First Revised Page 1 VIRGINIA UNIVERSAL SERVICE PLAN The Virginia Universal Service Plan (VUSP) is a program which was developed to help low income customers have local service. The Company participates in the Lifeline assistance program to increase the availability of telecommunications services to all consumers in its serving areas. The structure of the program is outlined in the following paragraphs below. 1. General Eligibility Requirements Lifeline Assistance is available to all residential customers who meet the following eligibility (C) requirements; A. Customers must not be a dependent for federal income tax purposes, unless they are more than 60 years of age. B. Customers must be certified by the appropriate state agency. Such certification must be provided to the Company. Certification will be based on criteria established by the Virginia State Corporation Commission. Lifeline Assistance will continue to be provided to a customer only as long as a customer C. meets the qualification criteria outlined above. The continuation of qualification for Lifeline Assistance must be re-certified by the appropriate state agency every 12 months for customers, following the establishment of the Lifeline Assistance. Without such recertification, the customer's assistance will be discontinued. When the Company receives notice from the appropriate state agency, or the customer, D. that the customer is no longer meeting the qualification criteria outlined above, the

Lifeline Assistance

A. General

Lifeline Assistance provides a credit against an eligible customer's monthly rates for local service. An eligible customer receives credit against the Pederal Subscriber Line Charge as well as a credit towards the residential access line rate.

Company will then notify the customer that the assistance will be discontinued or

changed to another class of residential service.

B. Regulations

- The customer must meet the eligibility requirements outlined in Paragraph 1. above.
- As a participant in Lifeline Assistance, customers are eligible to receive Toll
 Restriction at no charge. This service will only be provided at the customer's
 request.
- Customers eligible for Lifeline Assistance are not required to pay a deposit if the
 customer does not owe the Company for previous service and the customer
 voluntarily receives Toll Restriction Service. Lifeline Assistance will not be
 connected if an outstanding balance is owed by the customer for local service.

			GENERAL EXCHANGE TARIFF	
		ual Teleph int Comm	none Company Section 30 unications Second Revised Page 2 Cancels First Revised Page 2	(T)
2.			ance (cont'd)	(T
	В.	Rogula	tions (cont'd)	(T
		4.	Participants in Lifeline Assistance shall not be, disconnected from Local Service, for non-payment of toll charges, but may be required to use toll restriction. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance, and have previously been disconnected for nonpayment of toll charges, provided they apply for toll restriction.	
		5.	Partial payments that are received from Lifeline customers will first be applied to local service and then to any outstanding toil charges.	
		6.	If a customer on Lifeline Assistance is no longer qualified for assistance, no service charges apply for changing to a Residence Local Exchange Access Line normally provided to the customer's premise.	
	C.	Credits	See Section 4 below for credits which apply.	
3.	Rese	rved for F	uture Use	(T)
				(D)
*				

GENERAL EXCIIANCE TARIFF

Peoples Mutual Telephone Company d/b/a FairPoint Communications

Section 30 Third Revised Sheet 3 Cancels Second Revised Page 3

- 4. Credits
 - A. Lifeline Assistance

The credit allowed for Lifeline Assistance will be the minimum credit required for small rural telephone companies in Virginia.

The following credits will apply initially for each customer eligible for Lifeline Assistance;

1.	Federal Subscriber Line Charge Credit	\$6.50	(R)(C)
2.	Credit to Residential Access Line	\$4.50	(R)(C)
		0.00	(D)
			(D)

- B. Reserved for Puture Use
- C. Adjustments

Adjustments to these credits will be made as required by the proper regulatory bodies and the recovery mechanisms.